

# Terms and Conditions

## Nottinghamshire County Cricket Club Terms & Conditions

Your child may be photographed during activities at the Holiday Camp for promotional purposes for Nottinghamshire County Cricket Club and Nottinghamshire Cricket Board. If you do not wish your child to be in any photographs, please let the coach know before the start of the session.

**Confirmation:** Your place on the camp will be confirmed via email after we receive your booking form accompanied by payment. It is your responsibility to ensure confirmation is received, if you do not receive an email please contact 0115 982 3000, before the camp is due to start.

**Cancellation:** If you wish to cancel the booking you must notify us immediately in writing via email to [cricket@trentbridge.co.uk](mailto:cricket@trentbridge.co.uk), Until written confirmation is received we will continue to hold your place. It is the responsibility of the person making the booking to ensure they have booked on the correct course and dates. Any incorrect bookings will be cancelled, refunded and an admin fee charged other than the standard terms of cancellation given below.

**Terms of cancellation:** If a cancellation is made prior to 14 days before a course a full refund will be provided with an administration fee of £5.00 deducted, if the booking is moved to another date 14 days or more prior to the course then there will be no booking charge. If a cancellation is made between 14 and 7 days before a course a 50% refund will be provided. If a cancellation is made 7 days before, or immediately after a course start date, no refund will be provided.

**Booking:** Responsibility for the details of bookings and for payment lies with the person making the initial booking. All bookings will be confirmed via email. If the Cricket Coaching you require is fully booked, please email [cricket@trentbridge.co.uk](mailto:cricket@trentbridge.co.uk) to be added to a waiting list. For safety reasons, bookings must only be made for the correct age group for your child. We reserve the right to move players between groups on Cricket Coaching based on the coaches' judgment. This decision is final.

**Personal Property:** All of your player's personal property is your own responsibility. If anything is missing when your player leaves please let Nottinghamshire County Cricket Club know about it immediately and state the name of the Head Coach that ran the Cricket Coaching Session. Expensive and treasured items such as jewellery, friendship bands, CD players, mp3 players, mobile phones, designer clothes/shoes/trainers etc should not be brought to Cricket Coaching Session as they are often unnecessary and inappropriate on sports activity camps. During all activity, jewellery and other similar items may not be worn; the player will not be permitted to take part unless those items are removed. Users will make use of these facilities at their own risk including the security of any keys used. It is recommended that all items brought to Cricket Coaching Session are clearly marked with the player's name.

**Meals and Snacks:** No food or drink is included in the Cricket Coaching Session cost, players are expected to bring packed lunches where appropriate and water based drinks as there may be no opportunities to purchase food.

**Incompatibility:** We reserve the right to exclude or refuse any player at any time, prior to and during the camp if, in our opinion, that player is incompatible with the general well-being of the Cricket Coaching Session e.g. bullying, disruptive or aggressive behaviour. Any additional costs

incurred such as transportation home, will be at the player's expense, and no refund will be made. Players who have fallen ill prior to a Cricket Coaching Session should not be brought or attend so that infection is restricted. Cricket Coaching Session reserves the right to exclude any player for this reason.

**Date Protection:** We will use your details to mail and/or email you with future information about our services and products; you may opt out of our mailing list when booking, or afterwards at any stage.

Details of our privacy notice can be found [here](#).

**Parent & Player Feedback:** Nottinghamshire County Cricket Club endeavours to provide the best possible service to our customers at all times. Please tell others if you are happy with your experiences; if you have concerns or suggestions, please tell us. We value your feedback and will use it to inform any future decisions in order to develop and improve our services. Concerns should be raised initially with your player's Head Coach or with Nottinghamshire County Cricket Club for more serious issues.

NOTTINGHAMSHIRE COUNTY CRICKET CLUB